

Ruijie Cloud Service Datasheet



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Product Highlights

Ruijie Cloud Service

- Full Networking Products from Internet Gateway, Switches to Wireless AP
- Enterprise Cloud Functionality and Ultimate Wireless Performance Verified by Tolly

Ruijie Cloud Mobile App

- 100% Free for Ruijie Cloud Service Tenants
- Dummy Provisioning by Mobile App

Site Survey Planner

- Automatic Wall Identification
- Drag-N-Drop Signal Simulation
- Professional Report Formation

Product Overview

Ruijie Cloud Service

Ruijie Cloud Service is Ruijie's easy and efficient cloud solutions for chain stores, small and medium-sized businesses and boutique hotels. The solutions include equipment deployment, monitoring, network optimization and operational lifecycle management; enabling customers with simple plug and play deployment and operation and maintenance. Meeting the needs for automatic cloud RF planning and user experience monitoring, it also support mobile monitoring (add equipment using QR code scanning, network status monitoring and alarm). At the same time it provides flexible wireless user access control features, including high security "One person, one machine and one password" PPSK, built-in cloud Portal and Facebook authentication.



Ruijie Cloud Mobile App

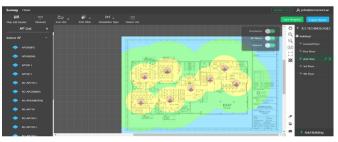
The Ruijie Cloud Mobile App allows you Anywhere Anytime to manage your full network at fingertips. The App provides a Dashboard view for multiple sites for you to monitor network realtime status. With step-by-step wizard, even a IT Dummy can master the whole network provisioning such as gateway, switches and wireless AP easily in minutes. With the App, you can perform WiFi Inspection and make WiFi Optimization on-the-go without any IT professional assistance.



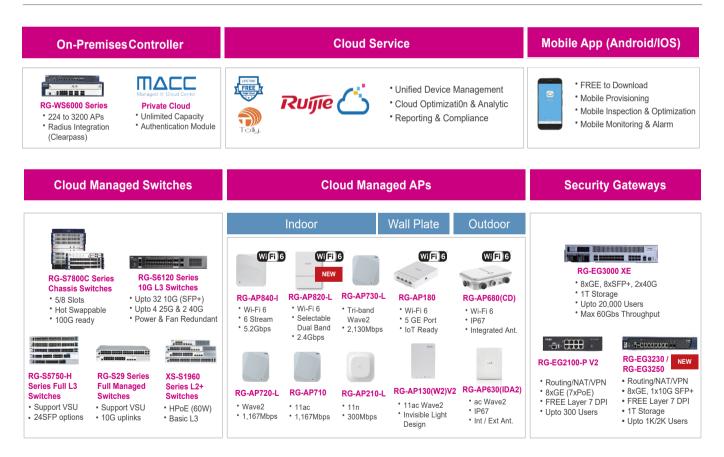


Site Survey Planner

Ruijie Cloud offers a free cloud-based tool for early-on network deployment project planning. Visit at https://survey. ruijienetworks.com/



Ruijie Cloud Product Family



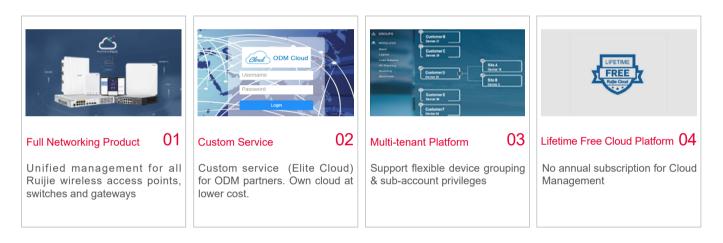
Product Features

One-stop Solution for SME

Ruijie Cloud provides lifecycle support from zero-server installation, mobile dummy provisioning, rich enterprise features, cloud operation and maintenance to Wi-Fi optimization.



Ideal Choice for Managed Service Provider (MSP)



Tailor-made for Industry



Hospitality

- Hybrid controller options
- Portal acceleration technology
- Flexible guest Wi-Fi policy
- Internet compliance audit



Retail Chain

- Multi-site cloud management
- Multi-language guest portal
- Site-to-Site VPN
- POS Integration



Enterprise Office

- 100+ user proven
- PPSK staff authentication
- No controller at premises
- Fast roaming

INNOVATION Beyond Networks



University / High School

- 10K+ high-density Wi-Fi
- Internet compliance audit
- L7 Traffic Flow Control
- Flexible guest/staff/student authentication



Staff Accommodation

- Flexible Voucher Package
- 1-stop Paid Wi-Fi solution
- 1-click Wireless Optimization
- Remote Cloud Troubleshooting



Government

- Private Cloud solution
- Project-based Customization
- Single-platform cloud management
- Mobile App Management

Technical Specifications

Ruijie Cloud Specifications		
Overview		
System Capacity	Unlimited	
Guest Portal	\checkmark	
Management Platform	Web / Mobile APP	
Supported Products	Wireless AP, Switches, Gateway	
Unified Management & Moniitoriing		
Dashboard with Google Maps	\checkmark	
Multi-tenant architecture	\checkmark	
Account Privileges	\checkmark	
Multi-level groups	\checkmark	
Project Handover	\checkmark	
Project Sharing	\checkmark	
Site Survey Planning		
Heat Map	\checkmark	
Automatic Wall Identification	\checkmark	
Floor Plan Format	JPG, PNG, BIMAP, DXF	
Manually Drawing Obstacles	\checkmark	
Report Export	\checkmark	
Guest WiFi		
Customized captive portal	\checkmark	
Multi-languages support	\checkmark	
Control access to network resources	Time/Device/Traffic-limit policy	
Flexible authentication options	PPSK (Staff), Voucher Access Code, One-click Portal, Social Login (Facebook), Open	

Ruijie Cloud Specifications	
Reporting & Analytics	
Daily/Weekly/Monthly Device/Client/Network Summary Report	\checkmark
Top 10 SSID/Traffic/Client/AP Analytic Report	\checkmark
Report Export	CSV/PDF
Troubleshooting	
Remotely reboot devices, web-CLI advanced diagnostic	\checkmark
Alarm Notification	Email / App
Operation/Upgrade/Config/Client/Connection Log	\checkmark

Ruijie Cloud Mobile APP		
Device Monitoring Dashboard	\checkmark	
Network Overview Topology	\checkmark	
User Monitoring	\checkmark	
Client Monitoring	\checkmark	
Switch Quick Provisioning	\checkmark	
AP Quick Provisioning	\checkmark	
Security GW Provisioning	\checkmark	
Wireless Network Inspection & Optimization	\checkmark	
Firmware Management	\checkmark	
Product Sizing & Selection Advisor	\checkmark	

Ordering Information

Model	Description
Ruijie Cloud Service	Ruijie Cloud Service offers lifetime free features including equipment deployment, monitoring, network optimization and operational lifecycle management.
Ruijie Cloud Mobile App	Ruijie Cloud Mobile App offers lifetime free features including fast network provisioning, network monitoring and Wi-Fi optimization, available for download on the Apple App Store, Google Play Store and Huawei AppGallery.
Ruijie Cloud Elite Service	
RG-RuijieCloud-Elite	RG-RuijieCloud Elite Service statup package, including the Professional Service essential for initial customization service, and 1st year Software Support Service included for 1K managed devices (RG-RuijieCloud-SSS-1Y-1K)
RG-RuijieCloud-SSS-1Y-1K	RG-RuijieCloud Annual Software Support Service (SSS) for 1K managed devices. The SSS include configuration update, cloud upgrade, patches and online technical support service
RG-RuijieCloud-SSS-1Y-5K	RG-RuijieCloud Annual Software Support Service (SSS) for 5K managed devices. The SSS include configuration update, cloud upgrade, patches and online technical support service

Model	Description	
RG-RuijieCloud-SSS-1Y-10K	RG-RuijieCloud Annual Software Support Service (SSS) for 10K managed devices. The SSS include configuration update, cloud upgrade, patches and online technical support service	
MACC Private Cloud		
RG-MACC-INTL-Base	RG-MACC Base International Edition, including: 10 registered device license and 1-year Software Support Service (i.e. software patches and maintenance support)	
RG-MACC-INTL-LIC-1K	RG-MACC Base International Edition License for 1K registered devices	
RG-MACC-INTL-LIC-5K	RG-MACC Base International Edition License for 5K registered devices	
RG-MACC-INTL-LIC-10K	RG-MACC Base International Edition License for 10K registered devices	
RG-MACC-INTL-CDS	RG-MACC Customization Development Service, charges based on labour workload (man- day)	
RG-MACC-INTL-SSS-1K	RG-MACC Software Support Service for 1 year. Including software patches and maintenance support for 1K devices.	
RG-MACC-INTL-SSS-5K	RG-MACC Software Support Service for 1 year. Including software patches and maintenance support for 5K devices.	
RG-MACC-INTL-SSS-10K	RG-MACC Software Support Service for 1 year. Including software patches and maintenance support for 10K devices.	
RG-MACC-INTL-Cluster-Service	RG-MACC Cluster Implementation Service, essential for cluster configuration	





Ruijie Networks Co., Ltd.

For further information, please visit our website https://www.ruijienetworks.com

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